



# Fountaintown Gas Co., Inc.

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## WARNING



You are **NOT** permitted to connect or reconnect service yourself, or employee any person to do so.

Stealing natural gas is a dangerous crime. It is unsafe and may cause serious injury to the thief and surrounding neighbors. Stealing utility service by tampering with a meter is considered a crime and will be prosecuted. Furthermore; utility theft increases the cost for all of us.

If you observe someone stealing natural gas, please call our office at (765) 763-6393. Your call can remain completely confidential.

## WINTER WEATHER

Winter weather will soon be approaching and now is the time to begin thinking about those winter utility bills. Here are some tips to help in reducing your winter heating costs:

- Lower the thermostat by a few degrees.
- Programmable thermostat. The Gas Co. offers a \$25.00 rebate when you install a new programmable thermostat. Programmable thermostats allow you to adjust the heat on a predetermined schedule, so you can lower the heat when you are sleeping or aren't home.
- Don't let heat escape unnecessarily. Keep your doors and windows shut when the heat is on. If your home has a fireplace that you are not using, be sure the flue is closed and glass doors are in place to minimize heat loss.
- Call for a checkup with your HVAC provider. Proper maintenance will help your heating unit run more efficiently. Also; remember to check the filters in your heating system and that they are clean and clear. Dirty filters can lead to higher maintenance costs.
- Take a ruler to the attic. In most cold climates, you need at least 12 inches of batt or blown insulation in your attic to keep your home's heat indoors.
- Ceiling fans. Reverse the switch so they blow upward (clockwise) toward the ceiling. The reverse air circulation promotes heating efficiency in the winter months.

## Fountaintown Gas Co., Inc. Safety Initiatives

Employees at Fountaintown Gas Co., Inc. undertake a wide range of safety programs, including:

- Installing above-ground markers to indicate the location of certain portions of our buried gas lines.
- Performing regular visual inspections and leak surveys of our systems to identify potential problems.
- Maintaining detailed requirements for qualification and inspection of construction techniques used in our system.
- Adding mercaptan, a rotten-egg smell, to odorless natural gas so that customers and the public can smell leaks if they happen.
- Educating the public on the importance of "Call Before You Dig" to prevent third-party damage to natural gas pipelines.

**Planning a home improvement job? Planting a tree? Installing a fence or deck?**

- Accidental damage during third-party excavation is the leading cause of serious incidents on natural gas pipelines.
- Before you start digging on your property, the law requires you to notify all utilities at least two full business days in advance so that underground can be located and clearly marked.
- It's easy to comply. Just call 8-1-1, it is toll free. For more information, visit [www.call811.com](http://www.call811.com) or visit.



**Know what's below.  
Call before you dig.**

## Have you registered your account?

Log onto our website at [ftgas.net](http://ftgas.net) and use your account number and most recent meter reading shown on this bill to register your account.

Benefits of registering your account:

- View your bill
- Pay your bill
- Track your usage
- Receive email notifications about bills being posted to your accounts or if there is an issue with the natural gas service in your area