



Fountaintown Gas Co., Inc.

106 E Main St • PO Box 1007 • Morristown, IN 46161 • www.ftgas.net
P: (765)763-6393 • F: (765)763-7281 • EMERGENCY: (800)379-1800 • **March 2020**

CORONAVIRUS (COVID-19) UPDATE

As concerns over Coronavirus (COVID-19) continue to increase in the communities served by the Gas Co., we have chosen to temporarily close our lobby in an effort to protect the health and welfare of our customers and staff.

If there are questions or concerns regarding your account, please contact the office at (765)763-6393 during normal business hours. The convenience fee normally charged when paying with a debit or credit card has been temporarily suspended. Payments may still be mailed, dropped off at the office through the drop slot, online at ftgas.net, or by calling and using the automated teller. If you need to visit the office, an appointment must be set.

The Gas Co. remains committed to the operation of a safe and reliable gas system. If you smell gas or have a concern, please contact the office immediately at our regular phone number or at (800)379-1800 after hours.

APPLICATIONS for the BUDGET BILLING PROGRAM will be mailed with next month's billing statements.

WARNING – GAS THEFT IS A CRIME

You are NOT permitted to connect or reconnect service yourself, or employ any person to do so.

Stealing natural gas is a crime. It is dangerous and may cause serious injury to the thief and surrounding neighbors. Stealing utility service by tampering with the meter is a crime and will be prosecuted. Furthermore; utility theft increases the cost for all of us.

If you observe someone stealing natural gas, please contact the office immediately. Your call may remain confidential.

APRIL IS SAFE DIGGING MONTH and Fountaintown Gas Co., Inc. wants to remind everyone to make the important call to 811 before digging on any property. Call at least two business days in advance.

When do you call Indiana 811?

- Putting in a fence
- Installing a mailbox
- Building a patio or deck
- Installing a sidewalk
- Any digging project requires a call to 811; these are only a few examples

Below is the information needed when making the call to 811 or online at indiana811.org/811now:

- Your name and phone number
- Contractor name, address and phone number
- County and Township where digging will occur
- Nearest cross street to your project
- Type of work you will be doing
- Depth you will be digging
- Area of the property that needs located
- Site contact name and phone number

After you call 811; your utility companies will be notified to come and mark your property with paint and flags. Knowing where to dig can help prevent hitting an underground utility line that can harm the environment, may cause serious personal injuries, disrupt service to an entire area and potentially incur fines and repair costs.

Remember: The call is free and utilities will not charge for locating their underground utilities.